

MODERN SLAVERY STATEMENT

INTRODUCTION

This statement sets out Domestic & General's actions to understand all potential modern slavery risks in relation to its business and to put in place steps aimed at ensuring that there is no slavery or human trafficking in its business and supply chains. This statement relates to actions and activities during the financial year 1 April 2018 to 31 March 2019.

Domestic & General recognises that it has a responsibility to take a robust approach to slavery and human trafficking. We are proud of the steps we have taken to combat slavery and human trafficking albeit we recognise this is an on-going obligation, and we will strive to update this statement on an annual basis with new initiatives and our progress in eradicating slavery and human trafficking.

WHO WE ARE

This slavery and human trafficking statement for the financial year ending 31 March 2019 is made pursuant to section 54(1) of the Modern Slavery Act by Domestic & General Group Limited (DGG) registered in England & Wales (registered number 01156896) and Domestic & General Services Limited (DGS) registered in England & Wales (registered number 01970780). It is made on behalf of DGG and its subsidiaries (as defined in section 1159 Companies Act 2006) and DGS, collectively hereafter referred to as the Group, and references to we/us/our should be taken to refer to the Group.

We are a supplier of insurance and service plans for over 600 different types of electrical items. The Group is based in the UK with offices in Germany, Spain, France, Italy and Australia. The Group provides insurance and services in the EEA and Australia.

RELEVANT POLICIES

The organisation operates the following policies that supports its approach to the identification of modern slavery risks and steps to be taken to prevent slavery and human trafficking in its operations:

- Whistleblowing policy;
- Business & Ethics Policy; and
- Procurement Policy:

All employees are actively encouraged to report any concerns about breaches of laws or regulations.

SUPPLIER ADHERENCE TO OUR VALUES

We have zero tolerance to slavery and human trafficking. To ensure all those in our supply chain and contractors comply with our values we have sought evidence from our key suppliers of their commitment to the eradication of modern slavery and human trafficking within their organisation.

Our Procurement Team have also sought to raise awareness of modern slavery by publishing its expectations of suppliers on its website (see link below), which include compliance with relevant laws and regulations, including the Modern Slavery Act;

<https://www.domesticandgeneral.com/content/contact-domestic-general/procurement>

While the Group has taken these early steps to evaluate its suppliers, there is still work to do to identify areas of risk and the best ways to manage that risk. The Group is in the process of conducting a risk assessment in Procurement to identify if there are areas in the supply chain that may pose a greater risk of modern slavery or other human rights violations. The Group can then decide how any identified risks can be investigated, and if issues are found, how they can best be remediated or mitigated through activities such as industry collaboration or improved purchasing practices internally.

FURTHER STEPS

Following a review of the effectiveness of the steps we have taken this year to ensure that there is no slavery or human trafficking in our supply chains we intend to take the following further steps to combat slavery and human trafficking:

- Following up with key suppliers on our request for evidence of their commitment to the Modern Slavery Act;
- Devising a risk assessment in Procurement to identify areas of risk within the Group's supply chain for human rights violations;
- Employee training on our Whistleblowing policy; and
- Employee training on the Modern Slavery Act.

This statement was approved by the Boards of DGG and DGS on 28 March 2019.

Signed  Tom Hinton

Director, DGG and DGS